



**PATENT APPLICATION
DOCKET NO. 1039-0014**

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of:

Russell P. Blink, et al.

Serial No.: 09/882,457

Filed: June 14, 2001

§
§
§
§
§
§

Art Unit: 3627

Examiner: Joseph A. Fischetti

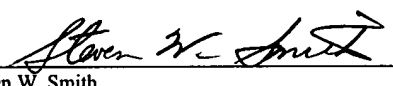
For: MULTI-FUNCTION CUSTOMER SATISFACTION SURVEY DEVICE

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

CERTIFICATE OF MAILING OR TRANSMISSION

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage for first class mail in an envelope addressed to the U.S. Patent and Trademark Office, P. O. Box 1450, Alexandria, VA 22313-1450, or being facsimile transmitted to the USPTO on the date indicated below.

Date: May 6, 2005


Steven W. Smith

AMENDMENT AFTER FINAL REJECTION UNDER 37 CFR 1.116

In response to the Final Office Action dated March 8, 2005, the Applicants respectfully submit the following amendments to place the application in condition for allowance.

SUMMARY OF AMENDMENTS

Formal replacement drawings are enclosed.

Claims 8 and 16 have been amended.

Claims 13, 15, and 24 have been canceled.

Claims 1-7, 9, 12, and 20-23 were previously canceled.

A complete list of pending claims begins on page 2 of this paper.

Remarks begin on page 5 of this paper.